

Content

The content reports provide data related to all the articles in the knowledge base. You can view data for new articles created, popular articles, and most liked articles.

Here's how to access the content reports:

Log in to your knowledge base admin account and navigate to the "Reports' tab. Select "Content" from the vertical menu.

 Summary

 Suggestions

 Content

 Authors

 Broken Links



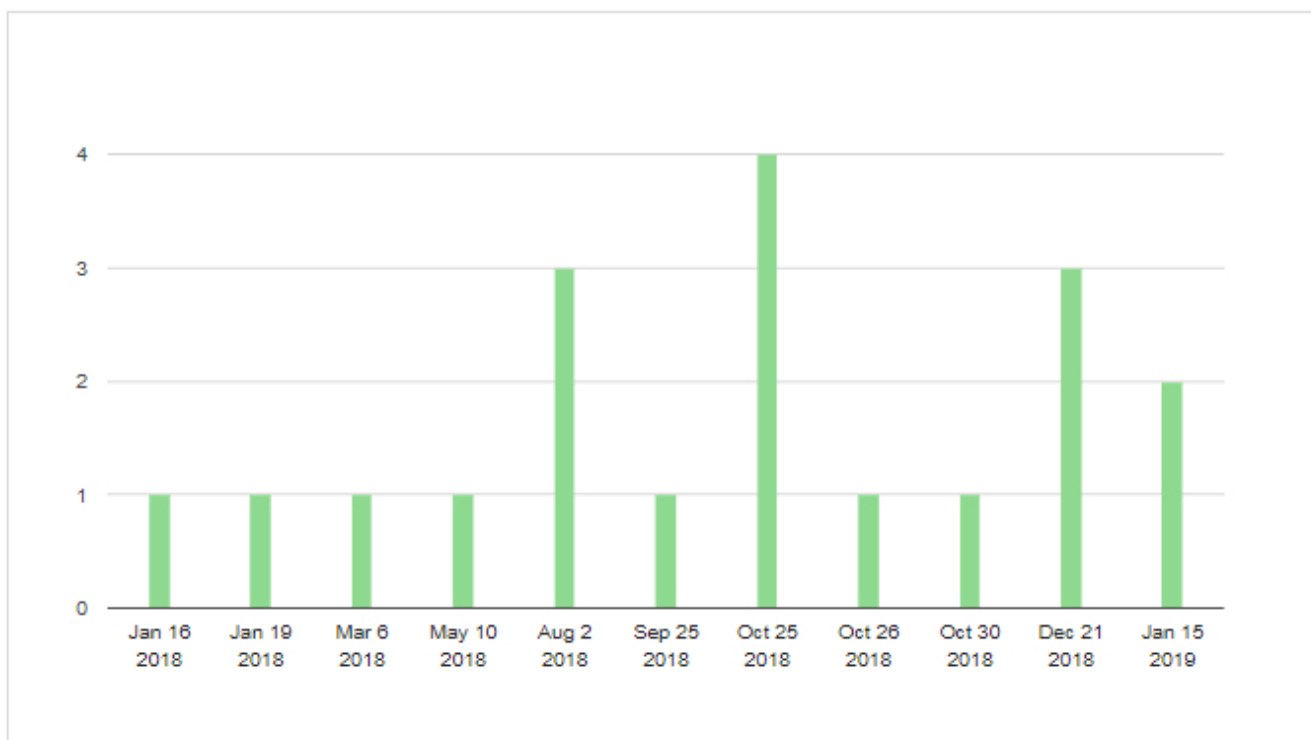
New Articles: It provides data for the number of new articles created in a particular time-frame. You select to view this data in daily, weekly or monthly format.

How many new articles does the Knowledge base have?

 Daily
























 Weekly

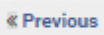






 Monthly



Popular Articles: A list of articles arranged in descending order of their popularity. You can also select to arrange the list in reverse order.

Which are the most popular articles?





















Articles 	Reads 	
 Create	296	
 Single Sign-On (SSO)	294	
 Create a Knowledge Base	272	
 Add and Customize a Site	250	
 Settings	244	
 Roles and Permissions	238	
 Guide to the Content (WYSIWYG) Editor	201	
 Introduction to Contextual Help	199	
 Introduction to Conditional Content?	188	
 Lightbox	171	

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Most Liked Articles: A list of articles arranged in order of the number of 'Up Votes' received.

Which are the most liked articles?

↓

Articles ↑	Up Votes ↓	
 Roles and Permissions	20	
 Introduction to Contextual Help	14	
 Guide to the Content (WYSIWYG) Editor	13	
 Submit A Ticket	11	
 Adding Videos to a Page	9	
 System Requirements	8	
 Lightbox	7	
 Sync Page	7	
 Folder Restrictions	7	
 Content Snippets	7	

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Here's how you can analyse your Knowledge Base Reports

Video About: [How to Analyze Your Knowledge Base Reports](#)