

Restricting Site Access Using IP Restrictions

This feature allows you to restrict viewing and log in access to only designated IP addresses. If a user tries to view or access the site from an IP that is not provided, they will not be able to access the site. This includes logged in users and logged out users. This feature is especially valuable if you only want your site viewable by certain people or location such as your company network.

An IP (Internet Protocol) address is a unique address that devices like computers, phones, routers, etc., all use to identify itself to communicate with other devices in a network. You can enter in a single IP or a range of IP.

Enable IP Restrictions

1. Log in to your account (as an Administrator) and click **Settings**.
2. Click **Private Sites**.
3. Check **Enable IP Restrictions** and additional options will appear.

ProPorfs Knowledgebase - English - (United States) (default) Site ID: 3335

Manage IP Access: **Enable** **Disable**

* Restrict these sites: ProPorfs Knowledgebase - English - (United States) (default)

Bypass Private site:

* Allowed IPs: ?
Your current IP is: **45.64.11.90**

Bypass: Enable certain user roles to login and bypass IP restriction

<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Administrator
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Editor
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Contributor
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Viewer

- Under **Restrict these Sites** select which sites you want to restrict.
- **Allowed IPs** - Enter the IP address you want to allow. For IP ranges enter using:
 - Wildcard format: 1.2.3.*

- CIDR format: 1.2.3/24 or 1.2.3.4/255.255.255.0
- Start-end format: 1.2.3.0-1.2.3.255

Enable Certain Users to Bypass IP Restrictions

In some cases, you may want to allow certain user roles to be able to access your ProProfs site from outside of the allowed IP restrictions. To enable the feature, select the user roles you want to be able to access the site regardless of the IP restrictions.

Related Articles:

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